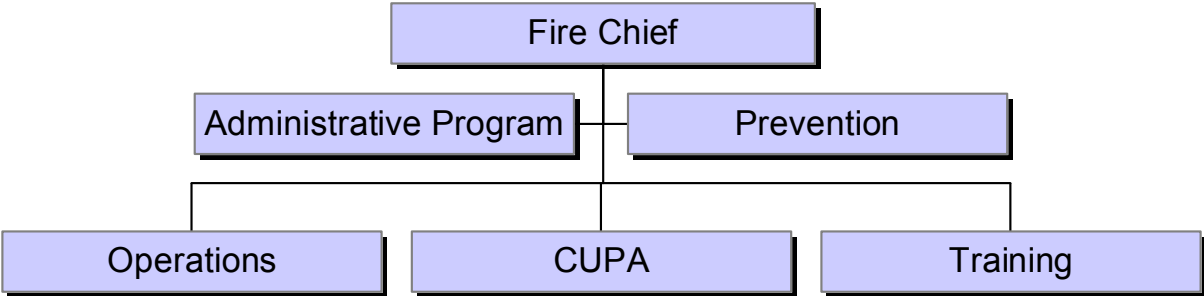


Fire



Description of the Service

The Fire Department consists of six divisions: Administration, Prevention, Operations, Paramedics, CUPA and Training. The Department is comprised of 219.65 FTEs. Major facilities include 13 fire stations strategically placed throughout the City and a fire training tower used in the advanced training of the City’s employees. The Canyon Springs Station is jointly shared with the City of Moreno Valley and is the first in California to be so configured.

Special programs within the Fire Department include the Arson Investigation Team; Fire F.R.I.E.N.D.S., a juvenile arson intervention program; Advanced Life Support provided by the Paramedic Program; Emergency Services; Hazardous Materials Team and the Certified Unified Program Agency (CUPA) program to regulate hazardous materials in cooperation with the County of Riverside. The Fire Department responds to more than 25,000 calls for service annually. The Operations Division staffs and maintains a Federal Urban Search and Rescue (USAR) Team (California Task Force-6) that provides highly trained rescue personnel and equipment to disaster incidents anywhere in the nation. This is one of eight specialized rescue teams strategically located throughout California.

Fire

Mission Statement

The mission of the Fire Department is to protect life, property and the environment within the City through proactive life safety, community education and emergency service programs utilizing responsible fiscal management, a highly trained workforce, progressive technology and modern equipment. We do this in order to preserve and enhance the quality of life for the citizens of Riverside.

Major 2003/04 Priorities

- Provide ongoing administrative support to ensure that all Department objectives are met.
- Actively pursue state and federal grants to enhance and supplement our mission.
- Actively pursue and prosecute arsonists in conjunction with the Riverside Police Department and the Bureau of Alcohol, Tobacco, Firearms and Explosives.
- Administer and expand the Fire F.R.I.E.N.D.S. juvenile intervention program.
- Coordinate information system needs and programming with the Information Systems Department.
- Administer and coordinate the maintenance and improvement of all Fire Department facilities in conjunction with the Building Services Division.
- Enforce fire codes and standards in existing buildings and buildings under construction and, in storage maintenance and use of hazardous materials.

Strategic Priorities Addressed

- Preserve and Improve Quality of Life
- Increase our Investment in Youth and Children

- Replace the Airport Fire Station.
- Present a \$20 million Fire Facilities Bond Measure to the voters in November 2003.
- Administer the Public Education Program for schools and the general public.
- Provide emergency response for all types of incidents to the general public.
- Provide emergency Advanced Life Support through the Paramedic Program.
- Provide essential and required training to all Department personnel.
- Operate Television Channel 31 and the City Bulletin Board.
- Participate with the County of Riverside in administering the CUPA Program within the City of Riverside.
- Retrofit the air-handling systems at three fire stations (Arlington Heights, Magnolia Center, and Arlington stations) to eliminate carcinogenic diesel exhaust from the living area.

Programs and Program Goals

FY 2003/04

Administrative: To provide policy direction/leadership/vision, administration and fiscal management to enable the Department to achieve program outcomes while complying with federal, state, local, and other requirements. In addition, the goal is to administer the Arson investigation section in order to reduce the incidence of arson within the City of Riverside.

Prevention: To ensure compliance with Fire and Life Safety Codes through fire inspections, plan reviews, special use permits, and public education for the community in order that the incidence of fire will be reduced.

CUPA: To ensure compliance with state law by permitting, inspection, and enforcement for hazardous materials use facilities in order to prevent hazardous material incidents in the community.

Operations: To maintain a state of readiness in order to respond to and mitigate fire, medical, and other emergencies for our residents and the general public in order that they may survive unexpected emergencies. In addition, to provide the public with timely advanced life care procedures when necessary in order to minimize the effect of illness or injury.

Training: To provide ongoing training necessary to attain and maintain a level of proficiency in all areas of firefighting, rescue and fire safety to members of the Fire Department in order that they may safely and effectively mitigate emergency incidents and to comply with state and federal regulatory requirements.

Fire

Performance Measures

	Actual	Estimated	Target
	2001/02	2002/03	2003/04
% of citizens surveyed who felt "very safe" or "safe" from fire	83%	85%	85%
% of arson cases cleared	77%	80%	80%
% of hazmat incident reviews leading to resolution, cost recovery or education	99%	90%	90%
# of emergency incidents responded to	24,035	24,600	25,000
% of fires contained within 15 minutes of arrival	90%	75%	75%
% of total EMS calls with a response time of 5 minutes and under from call entry to arrival on scene	35%	62%	65%
% of total fire calls with a response time of 7 minutes and under from call entry to arrival on scene	71%	92%	92%
# of public education programs conducted	517	315	330
% of employees completing re-certification requirements	100%	100%	100%
% of firefighters who passed the probationary tests	100%	100%	85%

Recent Accomplishments

- Obtained in excess of \$1.4 million in grants from various agencies to supplement and enhance departmental operations.
- Arrested 77 arsonists in calendar year 2002.
- Remodeled the Canyon Crest Fire Station.
- Maintained the Insurance Services Office (ISO) Class 2 rating.
- Presented the Fire Public Education Program at 517 events.
- Achieved an 83 percent rating of "good" to "excellent" for the services of the Fire Department in the 2001/2002 Annual Citizen Survey.
- Referred 114 youth for intervention through the Fire F.R.I.E.N.D.S. (Firesetter Regional Intervention Education Network and Delivery System) program.
- Conducted Flashover/Backdraft and Flammable Liquid Training on an ongoing basis.
- Maintained the Fire and Emergency Television Network as a training tool.
- Replaced one outdated fire engine and one rescue squad.
- Received the donation of an Arson Canine from the Kiwanis Club of Uptown Riverside.

Fire

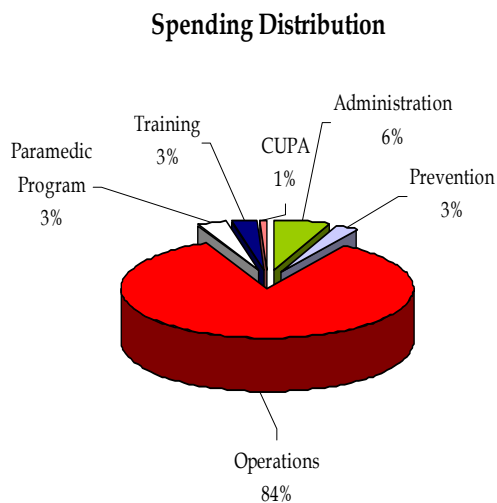
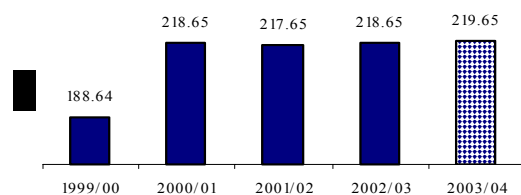
Department Summary

Budget Summary	Actual 2001/02	Budget 2002/03	Approved 2003/04	Change
Personnel Services	20,324,510	23,302,637	26,487,626	13.7%
Non-Personnel	2,425,463	2,316,722	2,266,042	-2.2%
Special Projects	440,119	550,000	0	---
Equipment Outlay	528,260	42,196	36,973	-12.4%
<i>Direct Operating</i>	<u>23,718,352</u>	<u>26,211,555</u>	<u>28,790,641</u>	<u>9.8%</u>
Debt Service	0	0	0	---
Capital Outlay	9,838	0	0	---
Charge From Others	2,294,235	2,821,068	2,967,887	5.2%
<i>Gross Budget</i>	<u>26,022,425</u>	<u>29,032,623</u>	<u>31,758,528</u>	<u>9.4%</u>
Charge To Others	<u>(724,490)</u>	<u>(986,962)</u>	<u>(1,075,635)</u>	<u>9.0%</u>
Net Budget	<u>25,297,935</u>	<u>28,045,661</u>	<u>30,682,893</u>	<u>9.4%</u>

Expenditure Summary (Net Budget)

Administration	1,827,878	1,697,354	1,848,393	8.9%
Prevention	747,089	838,038	806,616	-3.7%
Operations	21,369,431	23,417,698	25,922,684	10.7%
Paramedic Program	611,591	1,152,180	1,012,097	-12.2%
Training	531,765	678,694	814,971	20.1%
CUPA	210,177	261,697	278,132	6.3%
Expenditure Total	<u>25,297,931</u>	<u>28,045,661</u>	<u>30,682,893</u>	<u>9.4%</u>

Personnel Summary	218.64	217.65	219.65	2.00
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Program Summary**Personnel Summary****Historical Budget Expenditures**